

Crawford Art Gallery Policy and Procedures	Crawford Art Gallery – Service Charter Number: 001 Page 1 of 1	
---	--	--

Service Charter

Our commitment

At Crawford Art Gallery we demonstrate our commitment to high quality customer service by providing:

- great spaces
- inspiring and engaging experiences
- knowledge and learning through our permanent collection and temporary exhibitions as well as education programmes, lectures and workshops
- responsive staff

Your feedback helps us assess how we deliver on our commitment. Our customer service policies and practices are regularly reviewed.

Our customers

Crawford Art Gallery's customers include visitors to our venues and online; participants in our programs; our members and volunteers; researchers; students; government agencies; cultural institutions; partners, sponsors and other stakeholders.

Our Service Standards

Crawford Art Gallery 's customer charter help us deliver a high level of customer service. Our staff will:

- warmly greet, acknowledge and welcome you at every point of contact
- listen to what your needs are, and strive to meet or exceed your expectations
- respond to your enquiry or issue and bring it to a resolution
- help create an experience relevant to you by explaining our services and facilities

How to contact us

Email: info@crawfordartgallery.ie

Tel number: + 353 (0)21 4805042